Case Study: Government & Public Sector: What HHS’s 160,000-Device RFI Reveals About Where ITAD Fits in Federal Procurement

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An examination of how federal technology purchasing decisions can determine who controls equipment recovery contracts and where independent ITAD providers fit into the process: The U.S. Department of Health and Human Services (HHS) provides a useful case study for IT asset disposition (ITAD) executives seeking to understand how large government customers approach technology purchasing. In July 2026, HHS issued a Request for Information (RFI) examining possible acquisition and management arrangements for approximately 160,000 computers across nine divisions and offices. Its planning estimates included 133,139 laptops and 26,856 desktop systems.

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